



Management System Certification Body

# CERTIFICATE

No. 23-I-0013 Rev. 0

**Srbolab d.o.o.**

Turisjki put 17, 21480 Srbobran, Serbia

Company Reg. No.: 105888507

has documented and implemented system in compliance with the requirements of

**ISO 10002:2018**

**Quality Management – Customer Satisfaction  
Guidelines for complaints handling in organizations**

for

**Provision of seed testing laboratory services & Controlling the quality and quantity of goods & Disinfection, disinsection, deratization, fumigation and weed control services & Examination and control of vehicles & Training and improving the knowledge of professional drivers & Renting and leasing of cars and light motor vehicles.**

The certificate is issued on the basis of the results mentioned in the pertinent audit report. Validity of the certificate is conditionally limited by positive results of surveillance audits, which the certified company is committed to undergo.

This certificate can be invalid if the certificate holder does not fulfill the conditions set out in the certification agreement.

Initial issue date: Feb. 17. 2023

Expire date: Feb. 16. 2026



  
G. Gilbert

Head of Certification Body